



People Soft EPM

The Client

A mortgage lender offering home equity, refinance, mortgages, debt consolidation and other banking/insurance solutions.

The Business need

Improve Enterprise wide performance by aligning the information and resources with strategic objectives. Powered by PeopleSoft EPM, the Client was delivering a world class platform that offers solutions for every budget and every phase of the management cycle, helping managers formulate strategies for profitable growth, align strategies with operational plans, and actively monitor day-to-day operations.

The Challenge

The EPM platform was aimed to be delivered to over 7 different Business Units, averaging about 3000 Budgeting Centers each with an overall 12 Terabytes of legacy data. The Challenge was to provide a User Experience that is consistent, within the service level agreement (SLA's) to prevent END-User Frustration, and to oversee that no performance failures occur during the peak sessions of budgeting.

How we helped

Delasoft provided the client with Mercury Certified QAE resources with the necessary domain expertise, who can leverage upon industry proven Performance testing strategies.

Delasoft's strategies enabled the Client to diagnose performance bottlenecks before the solution was rolled out to their customers. Our methodologies and testing processes are designed to improve an applications end-user's experience.

Technologies Used

LoadRunner, Performance Center, Peoplesoft EPM

Results Achieved

As a result of our efforts, the clients experienced a 30% improvement in the Response times of core Business Transactions.